



RETURN AUTHORIZATION REQUEST FORM

- We gladly accept exchanges and refunds within 30 days of purchase. Items may not be altered or worn.
- We are unable to repair damage caused by normal wear and tear, however if your purchase has a manufacturing defect in materials or workmanship, we will replace your item within one year of purchase.

ORDER #: _____ **ORDER DATE:** _____

Proof of purchase must be attached (we accept original receipt, packing slip or credit card statement)

NAME: _____

BILLING ADDRESS: _____ **SHIPPING ADDRESS:** Same as Billing

PHONE: _____ **EMAIL:** _____

WHAT ARE YOU REQUESTING? (please check one)

Exchange

Refund

Replacement

Returns are credited in the original form of payment. For replacements, you will receive the same item in the event of a defect. Please visit [Oventure.com/CustomerCare](https://www.oventure.com/CustomerCare) for more information on the return policy.

REASON FOR RETURN: _____

ITEM NAME AND COLOR: _____

ADDITIONAL INFORMATION: _____

Please print this form and return with your item/items and a proof of purchase to the following address:

O-VENTURE
Attn: Returns Department
6106 Prestonshire Lane
Dallas, TX 75225