



## RETURN AUTHORIZATION REQUEST FORM

- We gladly accept exchanges and refunds within 30 days of purchase. Items may not be altered or worn.
- We are unable to repair damage caused by normal wear and tear, however if your purchase has a manufacturing defect in materials or workmanship, we will replace your item within one year of purchase.

**ORDER #:** \_\_\_\_\_ **ORDER DATE:** \_\_\_\_\_

Proof of purchase must be attached (we accept original receipt, packing slip or credit card statement)

**NAME:** \_\_\_\_\_

**BILLING ADDRESS:** \_\_\_\_\_ **SHIPPING ADDRESS:**  Same as Billing

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**PHONE:** \_\_\_\_\_ **EMAIL:** \_\_\_\_\_

**WHAT ARE YOU REQUESTING?** (please check one)

Exchange

Refund

Replacement

Returns are credited in the original form of payment. For replacements, you will receive the same item in the event of a defect. Please visit [Oventure.com/CustomerCare](http://Oventure.com/CustomerCare) for more information on the return policy.

**REASON FOR RETURN:** \_\_\_\_\_

**ITEM NAME AND COLOR:** \_\_\_\_\_

**ADDITIONAL INFORMATION:** \_\_\_\_\_

Please print this form and return with your item/items and a proof of purchase to the following address:

**O-VENTURE**  
Attn: Returns Department  
2292 Vantage Street, #110  
Dallas, TX 75207